

Conditions of booking

1. The proprietors of River Valley Holiday Park reserve the right to re-let any Holiday Home or Touring Pitch unclaimed after 24 hours of the booking date unless otherwise notified, or already paid for in full.
2. All holidays cancelled less than 4 weeks before holiday dates must be paid for unless the proprietors are able to re-let or it is covered by a **Holiday Cancellation Plan**
3. The person making the booking must be a member of the party and be over 18 years old and will be responsible for the members of the party.
4. The number of persons occupying the holiday accommodation must not exceed the advertised capacity of the accommodation booked.
5. We regret that we cannot accept bookings for unaccompanied persons under 18 years of age or for all male/female parties.
6. Dogs are allowed in certain types of caravans but must never be left unattended.
7. Holiday homes are available from 2 p.m. on the day of arrival and must be vacated by 10 a.m. on the day of departure.
8. The owners of River Valley Holiday Park reserve the right to refuse any booking application or to evict any person causing a nuisance at their discretion.
9. No refunds will be given for early departure unless the owners are able to re-let the accommodation.
10. We do not accept the responsibility for any injury, loss or damage however arising to any person using the caravan or caravan site nor do we accept responsibility for any damage occasioned to personal property, motor vehicles, or pets brought into the caravans or on the caravan site
11. Whilst every effort has been made to ensure that the details contained in the site brochure are full and accurate, we are unable to accept responsibility for facilities that are subsequently found to be unavailable on the site nor in the caravans due to unforeseen circumstances.
12. Strictly no smoking in any caravans.